Employer : Project Director, Sindh Solar Energy Project (SSEP)

Contract Title : SHS Consumer Awareness and Complaint Management (PK-SED-

461762-NC-RFB)

Date : January 7, 2025

ADDENDUM NO-1

A. <u>Specific Procurement Notice (SPN)</u>

Clause 9

For : Request for Bids must be delivered to the address below on or before 1400 hours, 8th January 2025. Electronic bids will not be allowed and Late Bids will be rejected. Bids will be publicly opened in the presence of the Bidders' designated representatives and anyone who chooses to

attend, at the address below on 1430 hours, 8th January 2025.

Read: Request for Bids must be delivered to the address below on or before 1500 hours, 17th January 2025. Electronic bids will not be allowed and Late Bids will be rejected. Bids will be publicly opened in the presence of the Bidders' designated representatives and anyone who chooses to attend, at the address below on 1530 hours, 17th January 2025.

B. BDS ITB 23.1

D. Submission and Opening of Bids

For : The deadline for Bid submission is:

Date: 8th January 2025

Time: 1400 hours

Read : The deadline for Bid submission is:

Date: 17th January 2025 Time: 1500 hours

C. <u>BDS ITB 26.1</u>

D. Submission and Opening of Bids

For : Date: 8th January 2025

Time: 1430 hours

Read: Date: 17th January 2025

Time: 1530 hours

D. Section IV- Bidding Forms Table of Forms

Technical Specifications and Standards

For : Activity Schedule (Karachi Region) Lot 1

Read : Activity Schedule

E. <u>Activity Schedule</u>

For :

Currencies in accordance with ITB 16	Date:	
Garronoise in accertainee with 112 16	RFB No:	
	Alternative No:	
	Page N? of	

1	2	3	4	5	6	7
Service N?	Description of Services	Unit	Delivery Date	Quantity and physical unit	Unit price	Total Price per Service (Col. 5*6)
[insert number of the Service]	[insert name of Services]		[insert delivery date at place of final destination per Service]	[insert number of units]	[insert unit price per unit]	[insert total price per unit]
1.						
2.						
3.						
To				Total Bio	d Price	

Read :

1	2	4	5	6
S.No.	Description of Services	Quantity	Unit price	Total Price per Service (Col. 4*5)
1.	Event Management including Stage, Backdrop, Standees, Sound System, SMD, Media Wall, Refreshment/Hi-Tea/Lunch, Event Coverage etc. (Approximately 200 persons)	28		
	Establishment and Operations of a Call Center including hardware, IVR, UPS, internet, office space, electricity bills, etc.	1		
3.	Outbound Calls to consumers	200,000 minutes		
4.	SMS to consumers for awareness and ticket creation	1,000,000 SMS		
٥.	Call Center Agents including 1 supervisor, 1 team lead, 1 technical specialist, and 12 call agents	15		
6.	Social Media Management (Community Management, Post Scheduling, Content Creation, Copy Writing, Graphics, Informative Videos, etc.)	6 months		

7.	Creation of Success Stories	12		
	Pre-Production: Director, DOP,			
	Technical Crew, HD Equipment,			
	Lighting, Traveling, Food and			
	Stay.			
	Post-Production: Non-Linear			
	Editing, Color Grading, Graphics,			
	Effects, Background Music, etc.			
8.	Designing and Printing of IEC	300,000		
	Material (including flyers, posters			
	and brochures in Urdu, English			
	and Sindhi			
Total Bid Price			•	•